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INDUSTRY TRAINING CERTIFICATE

issued to:

LISA TOWNSEND

*Upon completion of a FASTTRACK Advanced Spot Removal & Stain Treatment
workshop covering:*

- Spot/Stain identification
- Consumer communication & psychology
- Chemistry of staining substances versus generic formulations
- Product/equipment selection, methodology & best practice
- Health & Safety when dealing with contamination/hazardous substances (PPE)



Date of completion: **25 September 2014** Registrar: C. Simmons