

Success, service, people Business success depends upon people



Successful businesses are led, managed and staffed by skilled and knowledgeable people. Staff costs are a large proportion of the budget in most businesses, so it's essential that everyone does their job well. Effective, efficient and customer-focused people are a defining characteristic of great businesses.

Customers expect a great experience. They want the best. Your success is tied as much, and probably more, to your employees as anything else.

ServicelQ can help your business grow and keep skilled and knowledgeable people who deliver great service and great results. ServiceIQ – short for service industry qualifications – is the Industry Training Organisation (ITO) for 11 of the key service industry sectors. Our programmes maximise on-the-job learning so off-site time and costs are reduced. We aim to have a world-class service industry through qualified people.

ServicelQ's training advisors are committed to working with employers who invest in the skills of their staff. Together, we ensure that your business benefits from people who have the knowledge and ability to drive your profitability and success.

Talk to us today about how we can help you and your business.

ServiceIQ offers nationally recognised qualifications and workplace training programmes to New Zealand's large and growing service industry.

Accelerate business success through training. Contact us on: P: 0800 863 693 | E: intel@ServiceIQ.org.nz | W: ServiceIQ.org.nz

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