



Computer Repairs & Services

CALL NOW ON 09 238 6900

Net Point NZ Ltd

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COMPUTER SERVICES

Net Point NZ Ltd provides computer repairs and maintenance for business and home users with a NO FIX, NO FEE, GUARANTEE (conditions apply).

- Friendly Service
- No Hidden Charges
- Nominal \$20 Call Out
- \$80.00 per hour Labour Rate
- After hours call out service available

To discuss your requirements, call us on 09 238 6900 or toll free 09 238 6900 or send us an email via our **contact page** and let us help you.

COMPUTER REPAIRS



If your computer regularly crashes, is slow and unreliable, our service can give it a fresh lease on life.

We will troubleshoot your computer to find out what is going wrong and then perform any necessary fixes required.

We will:

- Diagnose your computer finding the cause of any crashes, lock-ups, unusual slowness or other issues
- If required, remove viruses or spyware
- If required, repair or re-install your operating system and applications

VIRUS / SPYWARE REMOVAL



High-speed Internet, email and home networks are great for helping us communicate, but they also open us up to viruses, spam and pop-ups. These can range from being very annoying to extremely damaging.

We'll also update your existing anti-virus and anti-spyware software to keep your system secure.

We will:

- Scour your computer for viruses, spyware and pop-ups
- Remove viruses, spyware and pop-ups from your computer

- Delete unnecessary programs to speed things up
- If required, install hardware or software such as Internet Security software or a Printer
- If required, restore your desktop and quick launch icons

- Update your existing internet security installation

DATA BACKUP AND RECOVERY



Most of us now use computers to store precious photos, emails from friends, financial information, contacts, music collections and work files.

But all it takes is one thief, one corrupted hard drive, one fire, a virus or one misplaced laptop and it can all be lost forever. The good news is that safely backing it all up is fast, easy and low cost.

If your hard drive or flash drive has crashed we will use our expertise to recovery your data.

We will:

- Connect your existing external hard drive to your computer
- Install software and drivers required to routinely backup your data.
- Verify that the drive is functional
- Configure your computer to routinely back up the files and folders you specify
- Recovery data from hard drives or flash drives when possible.

NETWORK / INTERNET SOLUTIONS



If you have two or more computers, connecting them with a network or wireless network can help you achieve much more.

Our service lets you use your laptop in the garden, share a single Internet connection, swap music, share a printer, centralise information, hook up other devices and much more.

We will:

- Connect your router to the internet
- Establish a secure wireless network
- Connect up to 2 devices to your wireless router
- Configure file sharing of up to two directories between your connected computers
- Share an existing and functional printer between your computers
- If required, we will install the network cards required to get your computers onto the network

COMPUTER SETUP



If you've just purchased a new computer our technician can help you get it up and running.

We visit your place, unpack your computer and get it ready to use. We can also transfer your data, install peripherals and applications so you're left set up and ready to go.

ANTIVIRUS SOFTWARE - AVG



Net Point NZ Ltd is an **AVG Reseller**. The seal from **AVG** represents our commitment to our customers that we are serious in our business and we view security as our utmost importance to our customers and vendors alike. **AVG** is the name we trust for network security.

About AVG's products:

We will:

- Unpack and initialise your computer for the first time
- Connect your computer to an existing wired/wireless network
- Configure your email program to access your email account
- If required, install gizmo's productivity software CD (Adobe Acrobat Reader, Flash, Java etc.)

And either:

- Install 2 hardware or software (e.g. Standard printer, Microsoft Office, Antivirus software)

OR

- Transfer up to 10GB of data from your old computer to your new computer

- Extended 2-year license v. typical 1-year license
- Free 24/7 e-mail access to AVG Technologies' technical support, with expert consultation and rapid response
- Free virus database and product updates for the duration of the license
- AVG Technologies has an award-winning product line – certified by independent testing agencies around the world
- Provides ease of installation and support, product stability and reliability, and last but not least, ease-of-use.

HARDWARE AND UPGRADES



Net Point NZ Ltd is retailers of computer hardware, equipment & accessories.

We can supply:

- New computer systems
- Ex-lease computers and laptops
- Upgrade systems
- Software
- Printers
- Laptop batteries, chargers and replacement screens
- ADSL equipment
- CPU's
- Motherboards
- Hard Drives
- RAM (memory)
- Graphic cards
- Keyboards, Mice and more

NO FIX. NO FEE. GUARANTEED



Net Point's no fix no fee guarantee means that if we cannot provide you with a solution to your problem, we will not charge you for our services. In some cases, the solution may be that you need to upgrade or replace your software or hardware.

If we advise you to do so and you choose not to upgrade or replace your software or hardware, you acknowledge that we have met our commitment to you by providing a solution to your problem, whether or not you choose to implement that solution.